

Request for Return Authorization

Please complete all fields to expedite processing. Petawise will issue RMA# within 24 hours after receipt of completed form. Package without RMA# on the box will not be accepted. All returned products are subject to verification by Petawise. RMA progress will normally take 1-3 weeks depending on the stock of the product and component. All defective devices must be returned to Petawise within 30 days from the date the RMA is issued. Failure to return the product within this period will result in the RMA number being voided.

Company Name:

Phone:

Fax:

Address:

City:

Province:

Postal Code:

Contact:

Invoice #	Date of Purchase	Model Number	Serial Number	Description

For Petawise Office use only:

Exchange/ Repaired/ Credit :

Approved By :

Customer Service Comments :

RMA Number :